

# Leadership Essentials

Day Three  
Leadership Strategy

## Leadership Thinking

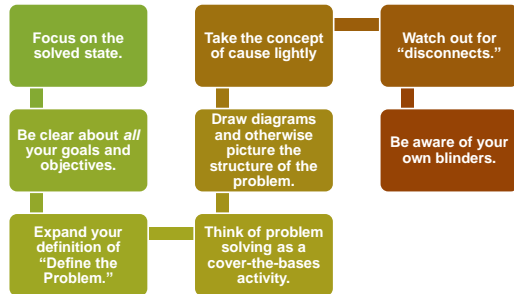
Developing thinking skills

Strategic Formulation

Results based management

Strategic Implementation

## 8 tools for problem solving



## 5. Draw pictures of the structure of the problem

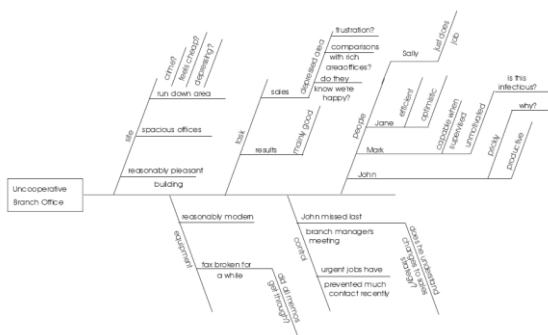
A picture or model of the elements and relationships in a problem situation will help you to more quickly and more completely grasp the situation and figure out what to do about it.

The use of diagrams or schematics as an aid to problem solving is not new.

Technicians have been using schematics as troubleshooting aids for years.

Computer programmers and systems analysts are familiar with, if not dependent on, flowcharts and data structure models.

## Cause and Effect Diagrams



## Critical vs Systems Thinking

**Critical Thinking**

- Can identify one part of a system
- sees no connection between the parts of the system
- lives life through a "zoom lens" without benefit of a "wide angle" lens

**Systems thinking**

- Makes choices and decisions and takes actions that maximise the health of the whole system upon which the specific parts depend.
- Sees patterns of problems and solutions
- Able to work well in diverse groups which enable them to recognise interdependencies in systems

